

ACCESS STATEMENT

Hotel Una

Introduction

Hotel Una is a beautiful Regency townhouse situated in Regency Square and whilst we aim to meet the needs of all our guests there are some period features which might make access difficult for people with limited mobility. We do have a lift in the hotel however this, as well as our corridors are quite narrow so we do ask wheelchair users to contact us prior to booking to make sure we can make your stay as comfortable as possible.

Pre-Arrival

- We are located in Regency Square which is very central to Brighton city centre.
- The nearest main shops are approximately 5 minutes away.
- The nearest bus stop is on Western road just 3-4 minutes away, buses are very regular and will take you to most surrounding areas from here. Reception can help with any information you may need on bus services.
- The nearest railway station is Brighton station which is approximately 1.5 miles away. Taxis are usually available at the station but we can book one for you in advance if required.
- There are several local taxi companies; we can make bookings in advance for you.
- We regret that we do not accept pets generally but do allow service dogs.
- Brochures and menus can be provided in large print if required. We regret we do not have facilities to prepare documents in braille.
- Our website www.hotel-una.co.uk provides pictures of our accommodation and further information about the services we provide.
- You can contact us by telephone, e-mail or fax. Please see the "Contact Information" section of this document for full details.

Arrival and Car Parking

- Please advise us of your anticipated arrival time if possible.
- We guarantee our bedrooms to be ready for check in from 3pm. Earlier arrival may, however, be possible by arrangement.
- There is a public car park underneath Regency Square however please be aware this car park does not have a lift. There is a disabled bay in Regency Square and also on the next street – Preston Street. There is a loading bay outside the hotel.
- We offer assistance with luggage.

Main Entrance

- There are four steps of approximately 7 inches up to the front door with rails on both side.
- The front door is always open.

Guest Accommodation – Public Areas

- The hotel is built over 6 floors, our corridors are quite narrow, certain floors and certain rooms are more accessible than others for wheelchair users. Please discuss your needs with us so we can suit you to the best room possible.
- Reception is straight ahead from the hallway, to the left is our bar area and to the right our dining area for breakfast, all on flat level.
- There is a public toilet available through our bar area also on ground level.
- We have 19 bedrooms split over the lower ground floor, 1st floor, 2nd floor, 3rd floor and 4th floor.
- The hotel is centrally heated throughout but temperatures can be adjusted in each room to suit individual requirements.

Bar and Dining Room

- Guests are welcome to use the bar at any time, it is open 24 hours for residents.
- The bar has plenty of seating which is quite low, straight back chairs from the dining room can be moved into there from the dining room if required.
- The bar and dining room have wooden flooring.
- Lift door spans 26 inches
- A selection of local information, maps, magazines are available at reception.
- Breakfast is served in the dining room, we can bring this up to your room if requested.
- We are licensed for the sale of alcohol.

Bedrooms

- All bedrooms have wooden flooring and rugs with non slip mats.
- There are en suite facilities in all rooms consisting of a shower or bath (some rooms have both), toilet and wash basin.
- Tea and coffee facilities and bottled water are provided in all rooms.
- We also provide a hair dryer, shower cap, toiletries, and a selection of magazines in all the rooms. Toothbrushes, shaving kits (at a small charge) and sewing kits are available on request.
- All rooms have a TV and DVD player. Some rooms have an ipod docking station.
- Our beds are normally made with duvets which are feather as are our pillows – synthetic duvets and pillows are available also on request.
- There is a hanging space for your clothes in all bedrooms.

Additional Information

- In the event of a fire, the alarm will sound. Please advise us if you have a hearing impairment and might not hear this.
- The building can be evacuated via the main staircase. Should this be unusable there is an alternative means of escape from the basement, via an external staircase and door leading to Queensbury Mall. There is also an alternative means of escape from the upper floors, via the roof and the adjacent premises of 54, Regency Square. The assembly point is the park in front of the hotel. Do not use the lift in case of fire.
- We do not permit smoking in the hotel.
- We are happy to cater for special diets or any particular likes or dislikes. Please advise us of these before your arrival.
- We are happy to refrigerate any medication. We can also keep any perishables in our fridges as rooms are not equipped with mini bars.
- Mobile phone reception is strong for all networks.

Contact Information

- **Address:** Hotel Una, 55-56 Regency Square, Brighton, BN1 2FF.
- **Telephone number:** is 01273 820 464.
- **Fax number:** is 01273 724 895.
- **E-mail address:** reservation@hotel-una.co.uk
- **Website:** www.hotel-una.co.uk
- We are open all year round but occasionally close for Christmas.

If you require further details or have any comments about the services we provide do not hesitate to contact us. We endeavour to make all guests feel as comfortable as possible during their stay with us.